服務條款及細則:	Terms & Conditions During Service:
留位費: 因每日預約緊張 、為把有限位置,留給真正有需要嘅個案,我們 需收取\$300 留位費作預約確定。	Deposit: Due to the tight daily reservations, in order to reserve limited seats for cases with real needs, we need to charge a reservation fee of \$300 for reservation confirmation.
耳朵檢查並不供作醫學診斷、醫學治療或預防任何疾病之用。	An ear examination is not intended for medical diagnosis, treatment, or prevention of any diseases.
在您的預約期間,我們將首先檢查您的耳朵。如實際情況與預約服務不 符,可能需要補差價或退還過多收費。請攜帶現金以備不時之需。	During your appointment, we will first inspect your ears. If the actual situation requires services different from what was booked, you may need to pay an additional fee or receive a refund for any overpayment. Please bring cash to cover any potential differences.
不適宜進行掏耳的人士包括: 有耳部疾病、耳膜問題或聽力受損者。	Who Should Avoid Ear Cleaning: Those with ear diseases, eardrum issues, or hearing impairment.
取消政策: 如在預約當日缺席或在24小時內要求取消或更改預約,將扣 除訂金。	Cancellation Policy: If you are absent on the day of the appointment or request a cancellation or reschedule within 24 hours of the appointment, your deposit will be forfeited.
預約修改權利: 客戶可在預約日期前3天提出更改,可選擇未來三個月內的任何一日期更改預約一次。	Booking Amendments: You can reschedule once up to three days before your appointment to a new date within the next three months.
遲到: 若因個人原因遲到超過15分鐘,會自動取消您的預約,且已付訂 金不予退還。	Late Arrival: If you arrive more than 15 minutes late due to personal reasons, your appointment will be automatically canceled and the deposit you paid will not be refunded.
準時到達: 請準時到達, 服務將在預約時段內完成。遲到者將不會延長 服務時間。	Arrival Time: Please arrive on time as services will be completed within the scheduled appointment. Late arrivals will not receive extended service times.
健康評估: 我們將評估您的健康狀況並解釋服務相關的風險,確保您完 全了解。	Health Assessment: We will assess your health condition and explain any potential risks involved with the service to ensure you are fully informed.
服務效果: 服務效果因人而異,所有提供的資訊僅供參考,不具醫學診 斷分析,不構成任何保證。	Service Efficacy: Results may vary between individuals, and the information provided is for reference only, not intended as a medical diagnosis and does not constitute any guarantee.
行政費: 如果在檢查耳道後當日決定不接受耳朵護理服務,仍需支付300元 作為行政費。此費用將從已支付的留位費300元中扣除抵消。	Administrative Arrangement: If you decide not to proceed with the ear care service after the ear canal examination on the same day, a \$300 administrative fee will still be required. This fee will be deducted from the previously paid deposit of \$300.
成人及兒童健康預防措施:若成人或小朋友發燒,請勿在發燒後第二天到 訪本店,以防傳染,保護每位顧客及他人健康。請確保完全康復且有充足 休息後,方可接受服務。	Health Precautions for Adults and Children: If an adult or child has a fever, please refrain from visiting our store the day after the fever to prevent the spread of infection and protect the health of all customers and others. Ensure complete recovery and sufficient rest before receiving any services.
第三方責任保險: 我們公司已購買第三方責任保險,以保障我們的客戶。 這種保險確保因我們的服務產生的任何潛在索賠或責任得到妥善處理,為 我們的客戶和業務提供了額外的安全保障和心安。	Third-party Liability Insurance: Our company has purchased third- party liability insurance to protect our clients. This coverage ensures that any potential claims or liabilities arising from our services are adequately addressed, providing added security and peace of mind for both our clients and our business.
支付300元留位費即表示您同意以上所有條款 。這確保了您的預約位置並 且確認您已瞭解並接受我們的服務條件,包括取消政策及其他相關規定。	Paying the reservation fee of 300 HKD signifies your agreement to the terms and conditions outlined above. This ensures your appointment slot is secured and confirms that you have understood and accepted our service terms, including the cancellation policy and other related stipulations.

cocometic

We specialize in ear care

Address: Room 3309, 33 floor,No. 55 Wing Hong St, Kimberland Center,Lai Chi Kok,Hong Kong Tel: +852 9323 1842 E Mail: contact@cocometic.com

https://cocometic.com/